

# Training

Target groups for training are employees or managers who do not necessarily work together, but face the same challenges. This constellation opens up additional options of interdisciplinary exchange and networking.

## Training Intercultural Sensitivity

Target group:	Employees who are working in or with foreign countries or who are challenged by cultural barriers in their work.
Situation:	The affected employees have only a limited experience in international cooperation.
Objective:	The ability to operate more safely and more sensitively in the international context.
Setting:	i.e.: Training of 2 days
Content:	Reflection on the concept of culture and its implications. Other cultures vs. one's own culture: The right balance of self-confidence and openness.
Methods:	Content demonstration, exercises, role-play, simulations, individual- and group reflection.
Integration:	Can i.e. be implemented into a training preparing for a specific country or into <u>Intercultural Introduction Germany</u> . Other elements can be implemented into the <u>Intercultural Division Development</u> .

## Training Intercultural Communication and Cooperation

Target group:	Coworkers who work with international colleagues, clients or suppliers.
Situation:	The cooperation between international colleagues, clients, suppliers is characterized by inefficiencies.
Objective:	Increase of efficiency in the international cooperation and creation of synergy effects.
Setting:	i.e.: Two one-day training sessions
Content:	What is the meaning of culture at the work place? Where do I stand? Where do others stand? What intercultural experiences have I had? Introduction into cultural standards and cultural dimensions related to the participants and their contacts. Discussion of similarities and differences.
Methods:	Presentation of content, exercises, role plays, simulations, individual and group reflections. Follow up: Anschluss: Can be employed as a continuation of introduction Germany. Elements can be used in intercultural division development.
Integration:	Can be employed as a continuation of Introduction Germany. Elements can be used in Intercultural Division Development.